

Frequently Asked Questions Regarding Unemployment Compensation

1. How do I file for unemployment compensation?

There are two ways to file for unemployment compensation in Alabama. The first is online at www.dir.alabama.gov. The second is to call **1-866-234-5382**. You can also receive assistance in filing at any local Career Center. There is a listing of Career Centers at www.dir.alabama.gov and at www.joblink.alabama.gov.

2. What information do I need?

You will need your social security number, your driver license number, and banking information (routing and account numbers).

*If you are filing for DUA (Disaster Unemployment Assistance), you will need your 2010 tax return information.

3. When will I receive my benefits?

Most people will receive their benefits within 21 days or less. The fastest way to receive benefits is by electing the direct deposit option rather than the debit card option.

4. I normally don't qualify for unemployment compensation, but am out of work because of the disaster. Is there any help for me?

Yes. In many cases, people who do not qualify for regular unemployment compensation benefits will qualify for DUA (Disaster Unemployment Assistance). The bottom line is: If you think you MAY be eligible for ANY kind of unemployment compensation benefits, file a claim.

Examples of people who may be eligible for DUA but not regular UC:

*Self-employed individuals

*Individuals who were injured AS A DIRECT RESULT OF THE STORM and are now unable to work

*Individuals who became the breadwinner in the family because of a death DUE TO THE STORM